

Technology Services

Grandstream Device Management System

Grandstream Device Management System (GDMS) is a free zero-touch cloud provisioning and management system that provides easy-to-use enterprise-level tools to manage Grandstream products before, during and after deployment. It provides a centralized interface to provision, manage, monitor and product troubleshooting.

CENTRALLY MANAGE ALL GRANDSTREAM PRODUCTS

- Offers configuration, management and monitoring of devices, accounts and firmware.
- Real-time device and network monitoring; analytical system reports.
- Configure and manage a batch of devices by different sites, groups and models.
- Enterprise-grade security including TLS and 2-way certificate verification.
- Configurable notifications, intelligent alarms and automatic troubleshooting.
- Intelligent troubleshooting automatically identifies problems and provides diagnostic reports.
- Two-factor login authentication to protect your data security.
- Grandstream Auto Provisioning Service (GAPS) will remain as a legacy solution for Grandstream products and users who are not yet ready to update their current devices' firmware to a point where GDMS is supported. New products will use GDMS.

