IT & Communications Solutions
Scalable Technology Services for Any Size or Complexity

MANAGEMENT

ANALYSIS

SOLUTION

LEVERAGING THE INDUSTRY'S BEST TECHNOLOGY, FROM PHONES AND FIREWALLS TO DISASTER RECOVERY AND DATA BACK-UPS

With so many communications products and services, choosing the right communications partner can be challenging. At CM3, we're passionate about technology. We continually look for the most cost-effective, flexible, innovative solutions, so we can help you navigate the best options.

And, we only work with trusted, proven products that deliver confidence and reliability across applications.

Because we work with multiple manufacturers, our communications and IT experts can curate and identify scalable solutions, tailored to your unique needs.

SCALABLE, SEAMLESS PHONE AND INFORMATION TECHNOLOGY SOLUTIONS

CUSTOMER-DRIVEN APPROACH

We know that every business has unique challenges. We work to understand your business requirements and objectives before recommending products and services.
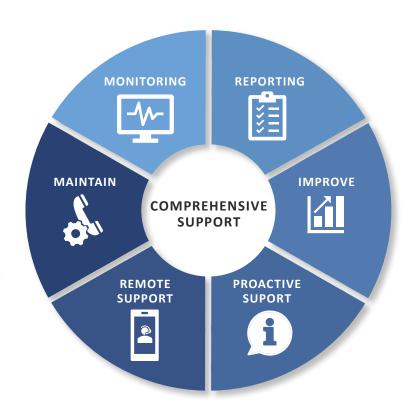
KNOWLEDGEABLE CONSULTATION

Our team has extensive experience across many industries and customer requirements. That deep knowledge helps us anticipate your needs and uncover the best solutions for your project.

FLEXIBLE SERVICES FOR ANY NEED

- » New installations. System expansions. Complete replacements.
- » From ongoing communications services to one-time projects.
- » From simple installations to complex integrations.

INDUSTRY LEADING PRODUCTS

We're passionate about technology. We curate the industry's most reliable and trusted products for your information technology and communications needs.

MONITORING

REPORTING

MAINTAIN

COMPREHENSIVE SUPPORT
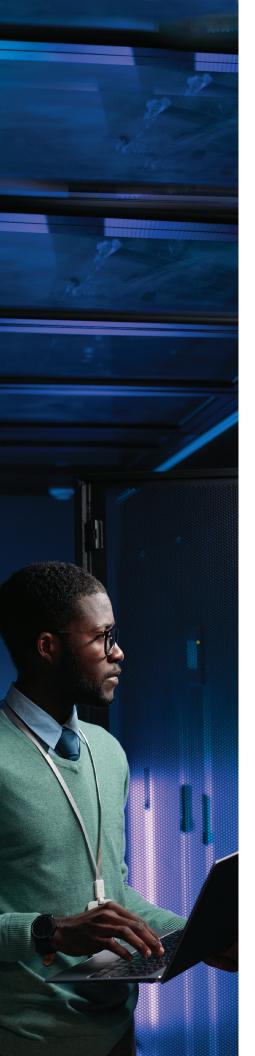
IMPROVE

REMOTE SUPPORT

PROACTIVE SUPORT

AS AN EXPERT IN CLOUD-HOSTED COMMUNICATIONS AND TECHNOLOGY EQUIPMENT, WE PROVIDE SOLUTIONS FOR ALL YOUR COMMUNICATIONS NEEDS.

- » Managed IT Services
- » IT Helpdesk
- » Software Sales & Support

- » Phone Systems
- » Intercom
- » E-Fax / HIPAA Fax

- » SIP Trunks
- » UCaaS
- » VoIP

MANAGED IT SERVICES

Not every business can justify a dedicated IT department. That's where we come in. CM3's Managed IT Services ensure that your IT network and equipment are maintained on an on-going basis, so you can focus on your core business.

We provide end-to-end network support, from handling updates and patches to securing connections and managing software installations. We even provide 24-hour technical support.

DAILY SUPPORT

- » Server & Client Computer Installations
- » Software installation and management
- » Help Desk
- » Break Fix – Onsite Computer Services
- » Cloud Services - configuration, monitoring, and management, rendered in cooperation with or outside of managed cloud services.

SECURITY ACTIVITIES

- » Anti-Virus Software & Virus Removal
- » Network Management and Rouge Node Detection
- » Patch Management using Windows Update Services for Servers and PCs
- » Updates to Virus and Threat Protection Programs
- » Firewall – Threat Management, Threat Response
- » Online & Onsite Data Backup Solutions
- » Multi-Factor Authentication (MFA)
- » Cybersecurity insurance policy requirements (MDR, EDR, SOC)
- » Incident Response and Threat Mitigation after Email Notification from Server Monitoring Infected Device

INDUSTRY LEADING PRODUCTS

Acronis

Dropsuite

Microsoft Azure

Office 365

SentinelOne

UBIQUITI NETWORKS

WatchGuard

MANAGED COMMUNICATION SERVICES

Phone systems are essential to business operations but choosing the right system for your evolving needs can be challenging. CM3 offers both hosted and on-premise phones to ensure scalability, mobility, and reliability for your changing needs.

Our experienced team helps you assess the options to find the right balance of affordability, building occupancy, and employee mobility.

SOLUTIONS

- » Auto Attendants
- » Call Center
- » Cloud Surveillance
- » DID Management
- » Hosted PBX
- » IP Fax
- » Messaging software
- » Predictive Dialer

- » SIP Trunks
- » Texting, SMS, MMS
- » UCaaS (unified communications - voice, video, data)
- » VoIP (voice over internet protocol)
- » VoIP Paging
- » Web Conferencing
- » Web RTC

PHONE SYSTEMS

- » On-Premise Phones
- » Cloud-Hosted Phones
- » Desktop Phones

- » Cordless Phones
- » Softphones
- » Video Phones
- » Extension Modules

INDUSTRY LEADING PRODUCTS

Yealink   **Polycom**   **2N**

GRANDSTREAM   **3CX**

BENEFITS BUILT FOR BUSINESS

- » Geo-redundancy
- » Feature rich options
- » Emergency support

- » Monthly, annual or multi-year subscriptions
- » Low entry cost per user
- » Volume discounts