

# **ADVANCED ACCESS MANAGEMENT SOLUTIONS** For Multi-Family Properties

How to monitor and control your properties remotely, seamlessly, and efficiently.

Managing multi-family housing is challenging. Property managers must maintain an environment where residents can navigate seamlessly and freely, but they still need visibility and control over common areas and shared facilities. Further compounding this complexity is the ongoing challenge to manage the property in a way that drives profitability and staff efficiency.

Today's advanced tenant access management systems address all these challenges and have a significant advantage over the traditional mechanical lock and key:

### **Maintenance Cost Reduction**

Wireless lock options simplify access changes and apartment turnovers at the touch of a button or upon credential expiration date. This avoids the physical deployment of staff to re-key doors, resulting in both staffing and hardware cost savings.

# **Operational Efficiencies**

Integrated building technologies (access control, video surveillance, package and visitor management) enable single pane-of-glass control, from virtually anywhere. This delivers significantly greater operational efficiencies for property management.

## Security Enhancement

Access control systems immediately restrict access and control who, when, and where someone can enter. Door entry intercom solutions provide visitor communication and ability to unlock the door directly from the tenant's mobile device. Integrations with video surveillance systems enable real-time visual alerts to unauthorized access attempts.

## **Property Differentiation**

From 20-somethings to baby boomers, most of today's population is tech-savvy. Multifamily properties can attract and retain these residents with smart features that improve convenience and help residents be more efficient in their daily routines. Examples include enabling temporary or scheduled access for dog walkers, housekeepers, babysitters, etc.

#### **Market Evolution**

Online shopping and package delivery trends have exacerbated security and staffing challenges. The latest packag management solutions include automated tracking, notifications, access control, and video surveillance for enhanced security and operational efficiencies.



The Top 4 Access Control Enhancements to Consider Now		
	Cloud-Based Door Entry	Cloud-based door entry intercom systems make everyday life easier for residents and simplify management for property managers. With a cloud-based solution, a visitor can press the call button on the door station to call a tenant from the building entrance. The tenant can communicate and open the door for the visitor from their mobile device. A cloud-based intercom solution using mobile devices eliminates both cabling to and intercom stations in every apartment unit. For those without a mobile device, the system allows a traditional phone number to be called, so tenants can communicate and unlock the door. Since no physical equipment is required onsite, cloud solutions also maximize the ROI on your building footprint, and they minimize staff costs, because no IT support is needed.
	Single Credentials	Today's modern access control systems can use a single mobile credential, keyfob, or card, to open all appropriate doors and access secure spaces. For residents, this means keeping track of a single credential rather than multiple credentials or keys. For property managers, it simplifies operations and management through a single system and user interface that controls all doors that are part of the access control system, whether they are common entry doors or individual apartment unit doors. Electronic locks, readers and credentials also provide enhanced security levels, because property managers can set unique levels of access rights by person, by time of day, and by door.
	Wireless Locksets	Wireless lock solutions deliver significant benefits over traditional mechanical locks and key systems. Wireless lock systems minimize site visits and reduce installation and operational costs. Using wireless locks on apartment entries provides convenience and extends access control from building entry to apartment entry. They also simplify apartment turnover and eliminate the need to change or rekey locks. Security is increased since there are no keys to be lost, copied, or shared with unauthorized users. Additional benefits include providing audit trail reports by opening and by user, ability to limit accessibility as needed, and ability to cost effectively integrate with other systems.
<b>P</b> -	Mobile Credentials	Mobile credentials establishes a new experience for residents. Not only is it more convenient, deploying mobile credentials makes new services more attainable, such as dog walking, housecleaning, in-unit deliveries, and more.



# **Real-world Example**

Developers and property managers often find themselves managing various systems for access control, intercom, and apartment entry. Selecting systems that offer integration and flexibility streamlines operations and delivers efficiencies. A popular solution CM3 Building Solutions provides is the Openpath access control and intercom solution paired with Schlage wireless locks and Ava surveillance cameras. When integrated, this solution delivers a single pane-of-glass interface for property managers and complete access control for building entries, common areas, package rooms, apartment units, and visitor / guest access management using a single mobile app or credential.

#### Access + Video

Openpath's Video Reader Pro and Video Intercom Reader Pro solutions automatically associate video footage with access events, alerts, and motion, and visually monitor entries in the Openpath mobile app and the Control Center. The Video Reader Pro and Video Intercom Reader Pro are ONVIF Profile S and T compliant, and can easily integrate with third-party video management systems, and work with standard Wiegand wiring to connect to legacy access control panels.

#### **Guest / Visitor Access**

Residents and property managers can create and send mobile guest passes with a text or email. This provides flexibility and a simple way to provide temporary or scheduled access for friends, family, babysitters, and trusted service providers while providing an audit trail and a record of every visitor.

#### **Restricted Community Access and Parking**

Openpath and Ava security solutions can enhance property value and safety by restricting physical access to communities, parking lots, and garages. The Openpath platform provides a cost-effective way to provide access control, intercom, and surveillance. The Ava cameras and LPR solution provides insight into vehicles entering and exiting your property. Monitor the traffic flow and time of entry/exit, identify vehicles of interest, and collect fines on repeat offenders.

#### **Self-Guided Tours**

With the Video Intercom Reader Pro, you can see and speak with a prospective tenant and grant them access to the property with a simple press of a button via the Openpath mobile app. Simply assign temporary access to prospective residents so they can tour the property and available apartment units on their own, at a time that is most convenient for them.

#### **Secure Package Rooms**

Today's online shopping trends mean property managers are challenged with how to manage the influx of package deliveries. Openpath's Video Intercom Reader Pro can be installed on the building entry door to allow couriers to call the property management office or use an access control credential to gain access to the building. Installing a Video Pro Reader on the package room door provides both access control and video surveillance of whomever enters the package room. Increased surveillance can be achieved by using Ava video surveillance cameras integrated with the Openpath access control system.

#### **Elevator Access Control**

Adding access control to elevators enables property managers and tenants alike to secure and control access to specific floors based on the permissions assigned to them. Visitors can be assigned temporary access to selected floors for a defined period of time. This allows the visitor to walk through the building lobby, enter the elevator, select the correct floor, and travel to the desired apartment, without providing unrestricted access to other floors in the building.



## About Us

CM3 offers a comprehensive suite of products and services designed for multi-residential properties which streamlines communication and simplifies the construction process.

#### **Solutions include:**

- » Access Control
- » Intercom Systems
- » Wireless Apartment Locks

AIR

» Fire Alarm Systems

ENERGY

- » Area of Rescue Systems
- » DAS / BDA Systems
- » Video Surveillance

COMMUNICATIONS

- » Tenant Amenity Apps
- » Smart Home Technologies



SECURITY